

AWARD WINNING LEDCOM 2015-2016

<p>Customer Service Excellence (CSE) The first NI Enterprise Centre/Social Enterprise under 50 employees to be awarded CSE</p>			<p>Workplace Charter on Domestic Violence Award</p>
	<p>Queens Award for Voluntary Service (QAVS) The first NI Enterprise Centre to receive QAVS recognising LEDCOM's voluntary directors</p>	<p>Business Support Initiative of the Year at the NI Enterprise awards</p>	
<p>Larne Business Award Excellence in People Development Award</p>		<p>The first NI Enterprise Centre to achieve ISO Standards ISO 9001-2015 and ISO 14001-2015 (NQA)</p>	



31st Annual Report Highlights 2015-2016

LEDCOM - Committed to customer service excellence, continuous improvement, investing in people and quality assurance.

LEDCOM FIRSTS

First Social Enterprise in Larne

First enterprise centre and social enterprise under 25 employees to achieve Investors in People Gold accreditation

LEDCOM is a member of the following organisations:



www.ledcom.org  

Social Enterprise hub Northern Zone
ECOS CENTRE, Broughshane Road Ballymena BT43 7QA
Tel: **028 2565 0989**
Email: lawrencegreer@ledcomwbp.org

LEDCOM Willowbank
LEDCOM Willowbank, Larne, BT40 2SF
Tel: **028 2826 9973**
Email: info@ledcomwbp.org

LEDCOM Bank Road
LEDCOM Bank Road, Larne, BT40 3AW
Tel: **028 2827 0742**
Email: info@ledcom.org



1350

Individuals helped

57

Business/Social Enterprise start-ups supported

300

Circa 300 jobs created through support provided

£118k

Pro bono voluntary investment in local communities



Community Engagement and Employability

52 individuals helped into employment, self employment and further education through the Exploring Enterprise 3 programme



31 people helped into employment/self employment and further training through Employability and Enterprise Week.



Economic Development

Supporting local economic development in Larne on behalf of Mid & East Antrim Borough Council

Larne Jobs Fair - **805** attended (target 350)
100 people into employment/further training
3 Meet the Buyer events - **201** suppliers
20 buyers attended. £151,000 additional business secured by suppliers with a further £115,000 anticipated
6 business seminars - **129** business attendees



Start-Up and Growth

227 individuals helped to start and grow with advice, information, training, mentoring, business planning and access to finance. **131** business plans **100** business starts and **120** jobs across Larne and Newtownabbey



Property & Conferencing

- **50** tenant business/organisations with **400** jobs and training places
- Over **80** business units from 300-5,000 Sq Ft managed work space with flexible leases and on-site business support
- Superb conference, meeting & training facilities



Social Entrepreneurship

121 clients, 41 pre-start Social Enterprises (**50 jobs**) across 3 council areas through Social Enterprise Hub



Northern Zone



Over 31 years of economic development support and community impact

Thank you to all our clients, partners and stakeholders for your continued support